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**New Jersey Company Helping Dentists Keep Dental Emergencies Out of Emergency Rooms During the COVID-19 Pandemic**

***MouthWatch LLC’s Complete Teledentistry Platform, TeleDent™***

***Enables Safe and Highly Effective Virtual Dental Triage***

**Metuchen, NJ – May 7th, 2020 –** Thanks to itsTeleDent™ all-in-one teledentistry platform, MouthWatch LLC is helping dental offices deliver urgent care to their patients and keep them out of hospital emergency rooms during the coronavirus pandemic.

According to MouthWatch Founder and CEO Brant Herman, “With the American Dental Association and the Centers for Disease Control strongly recommending that dental offices close down with the exception of urgent care, practice owners are left wondering how to provide emergency care while protecting their patients and their teams. We believe that TeleDent is an effective tool to safely maintain patient connections and to properly evaluate urgent dental care situations.”

What’s more, dental emergencies have always presented a problem for hospital emergency departments, many of which are ill-equipped to treat them in the first place. This persistent problem has been compounded by the influx of ER patients caused by COVID-19.

“With TeleDent, most dental emergencies can be evaluated remotely”, explains Herman. “Dentists can easily prescribe antibiotics and pain medication – which is

typically, all that an ER can do anyway. Then, follow-up care then can be scheduled in a fully equipped dental office using very stringent infection control procedures. In the case of obstructed breathing, the patient would be told to go to the local ER or to call an ambulance.”

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TeleDent’s secure, cloud-based technology includes the following features to enable virtual screening and consultations:

* **Patient Portal:** Enables dentists to securely and easily communicate directly with their patients, without requiring them to come to the office. Patients or other healthcare providers can also share images, videos, files and more.
* **Virtual Live Consultations:** TeleDent-equipped dentists can use secure live video to provide personalized virtual patient consultations or more in-depth screenings.
* **Provider Messaging:** Quick, convenient and secure messaging allows healthcare providers working remotely to help screen patients before scheduling an office visit or a justified trip to the ER.
* **Smart Phone-Friendly:** Patients can use their smart phones to enable remote clinical evaluation, with images and videos shared through a patient portal. Emergency departments can use a smartphone or an intraoral camera if so equipped.

“We’re making it easier for dental and medical care providers and patients to adapt to the new normal of urgent dental care only initiated by COVID-19,” explained Herman. “For example, we’ve waived the first month licensing fee for TeleDent and also hired additional technical support personnel to fast-track the onboarding process.”

For more information about Implementing TeleDent during the COVID-19 pandemic, visit. <https://www.mouthwatch.com/teledent-software/>. Please note: Teledentistry policies vary by state and reimbursement policies vary by insurance carrier. Please check with your state and insurance carrier for the most current policies.

**About MouthWatch LLC**

Headquartered in Metuchen, New Jersey, MouthWatch, LLC is a leader in innovative clinician-focused teledentistry solutions, digital case presentation tools and intraoral imaging devices. The company is dedicated to finding new ways to constantly improve the dental health experience for both patient and provider. For more information, visit [www.MouthWatch.com](http://www.MouthWatch.com) .

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